

E01345A-05-0816
E01345A-05-0826
E01345A-05-0827

ORIGINAL



0000064114

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4180

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56782

Date: 11/28/2006

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Michael J. Last: Bielicki

Account Name: Michael J. Bielicki

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Docket No E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

Arizona Corporation Commission
DOCKETED

DEC - 4 2006

DOCKETED BY [REDACTED] NR

ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

2006 DEC - 4 A 10:05

RECEIVED

From: Michael Bielicki [REDACTED]
Sent: Monday, November 27, 2006 10:02 AM
To: Utilities Div - Mailbox
Subject: APS HIGH UTILITY BILLS
Importance: High

I wonder why I must pay a Competition Rules Compliance Charge when there are no electric companies other than APS to choose from in my area?
and.. a power supply adjustment fee of \$42.27 is ridiculous. Now I am paying for the meter readers labor. I wonder how much more profit that has made APS? I used to be quite pleased with APS, however I now feel that they are nickel and dime-ing us.

If APS wants to save money than they need to streamline their overhead costs just like other companies have done. Is it necessary to supply their employees with free coffee, tea and other accompaniments throughout their buildings, at the customer's added expense?

Is it necessary to subsidize the cost of a food service establishment, not only the space, utilities but the food as well at the APS Headquarters building and other buildings at the cost of the customer's expense. In particular the headquarters building is located in such close proximity to a variety of restaurants. The only one that probably needs such a service would be the Palo Verde Plant due to security needs and location.

Is it necessary to have so many meetings catered? Could there not be a limit put on those if they are even necessary at all. Other companies in the valley have curtailed their frivolous spending in time of need by doing

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away with these unnecessary perks, but not APS. They just continue it seems to find ways to pass the cost off to the customers. If in fact they are taking on so many new customers every few months then their cost of doing business should be covered by the added income. How much overtime labor do they needlessly spend? Has anyone looked at any of these expenses before another rate increase is justified?

If APS wants to raise my bill then let them do so, but not until someone scrutinizes unnecessary expenses as mentioned above. Sorry for the rant, however, I believe the time has come that APS and it's parent company needs to be more closely scrutinized.

Thank You for Listening!

Michael J Bielicki

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and confirmed this is an Opinion and explained docketing process.

End of Comments

Date Completed: 11/28/2006

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